

Privacy Policy

Last updated: 20th October 2025

1. Introduction

Stronger Communities CIC (“Stronger Communities”, “we”, “us”, “our”) is committed to protecting and respecting your privacy. This policy explains how we collect, use, store and disclose your personal information when you visit or use our website www.strongercommunities.co.uk (the “Website”), and when you engage with our services more broadly (for example, membership, support, outreach, connecting individuals and organisations).

By using our website and/or engaging with our services, you agree to the processing of your personal data in accordance with this Privacy Policy.

2. Information we may collect

We may collect and process the following types of personal information:

a. Information you provide to us:

- Your name, contact details (such as email address, postal address, telephone number) when you contact us, sign up for newsletters, membership, information requests, support services, events or join our programmes.
- Demographic and background information needed for our community, health, wellbeing or support activities (for example age, gender, ethnicity, health or wellbeing-related information, if you provide it to us).
- Any other information you choose to provide through forms, surveys, email, or when you communicate with us.

b. Information we collect automatically:

- Usage data from your visits to our website (e.g., IP address, browser type and version, pages visited, time and date of access, referral source).
- Cookies and tracking technologies (see our Cookies Policy or section on Cookies below).

c. Information from third-parties:

- We may receive information about you from other organisations or individuals (for example partners, funders, referral agencies) where you have given permission for that sharing.

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or contact@darrenwoodward.co.uk

- Publicly available sources or social media profile data if you choose to engage with us through those channels.



3. How we use your information

We use the personal information we collect for the following purposes:

- To provide, manage and deliver our services (community-building, skills, connection, outreach, member support) and to respond to your enquiries and requests.
- To administer the website, improve our services, monitor usage and performance, and record anonymised/statistical information.
- To send you information (such as newsletters, updates, event announcements) if you have opted in to receive these.
- To carry out obligations arising from any agreements between you and us.
- To comply with our legal and regulatory obligations (for example safeguarding, health & safety, charity/-CIC reporting, anti-fraud).
- To manage risk, ensure security of our systems and protect our organisation, service users, partners and communities.

4. Legal basis for processing

Under the UK General Data Protection Regulation (UK GDPR) and Data Protection Act 2018 our lawful processing bases may include:

- **Consent** — where you have given your explicit permission for us to use your personal data for a specific purpose (e.g., newsletters).
- **Contractual necessity** — where processing is necessary to perform an agreement with you (e.g., membership, services).
- **Legal obligation** — where we need to comply with a legal duty.
- **Legitimate interests** — where processing is necessary for our legitimate interests (or those of a third party) and does not override your rights and freedoms (e.g., system security, service improvement).

We will identify the specific legal basis when we collect or process your data.

5. Disclosure of your information

We may share your personal information with:

- Our service providers, agents or contractors who help us deliver our Website, services, events or programmes (e.g., IT support, mailing houses, event organisers) and only where they have a duty to keep your data secure.
- Partner organisations or referral services if you have engaged with them via us or given consent to share.
- Regulatory or law enforcement bodies if required by law or to protect our rights, the safety of our communities or to prevent fraud.

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- Funders, auditors or regulatory bodies (e.g., in aggregated/anonymised form) as part of our accountability as a CIC.

We will **not** sell, rent or trade your personal data to third parties for their marketing purposes.

6. International transfers

Your personal data will normally be stored and processed within the UK and European Economic Area (EEA). If we transfer your data outside the UK/EEA, we will ensure that appropriate safeguards are in place (such as standard contractual clauses) to protect your rights and comply with data protection law.

7. Data security

We implement appropriate technical and organisational security measures to protect your personal information against unauthorised or unlawful processing, accidental loss, destruction or damage. Access to your data is restricted to individuals who require it for their role, and we review our security measures regularly.

8. Data retention

We will keep your personal information only for as long as is necessary for the purposes for which it was collected (including to meet our legal, regulatory, reporting and auditing requirements). When your data is no longer required, we will securely delete or anonymise it.

9. Cookies and other tracking technologies

Our website uses cookies and similar technologies to distinguish you from other users, to provide you with a better experience, and to analyse how the site is used. You can control or delete cookies via your browser settings. For more information, please see our separate Cookies Policy [\[link\]](#) or the relevant section on our Website.

10. Your rights

Under UK GDPR you have several rights in relation to your personal information, including:

- The right to be informed – you can ask what personal data we hold and how we use it.
- The right of access – you can request a copy of the personal information we hold about you.
- The right to rectification – you can ask us to correct inaccurate or incomplete data.

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- The right to erasure (“right to be forgotten”) – in certain circumstances you can ask us to delete your data.
- The right to restrict processing – you can ask us to stop or limit how we process your data (in certain circumstances).
- The right to data portability – you can ask to receive your data in a structured, commonly-used, machine-readable format and/or ask us to transfer it to another controller.
- The right to object – you can object to our processing of your data where we rely on legitimate interests.
- The right not to be subject to automated decision-making (including profiling) in certain situations.

If you want to exercise any of these rights, please contact us using the details below. You also have the right to lodge a complaint with the UK’s Information Commissioner’s Office (ICO).

11. Links to other websites

Our website may include links to third-party websites. We are not responsible for the privacy practices, content or security of those websites. We encourage you to read the privacy policies of any website you visit.

12. Children’s data

We do not knowingly collect or solicit personal information from children under 16 without appropriate parental or guardian consent. If you are under 16, please do not provide personal information without such consent. If you believe we have inadvertently collected personal information about a child under 16, please contact us and we will take steps to delete it.

13. Changes to this policy

We may update this Privacy Policy from time to time. When we do so we will post the updated version on our website and update the “Last updated” date above. We encourage you to review this policy regularly.

14. Contact us

If you have any questions, concerns or wish to exercise your rights regarding your personal data, please contact us at:

Stronger Communities CIC

Email: contact@darrenwoodward.co.uk

Tel: 07432582221

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